

2021 HD Repair Forum - Agenda Day One



Wednesday September 15, 2021

- 7:00 - 8:00 AM **Registration and Check-In Begins**
- 7:00 - 8:00 AM **Networking Breakfast & Vendor Fair**
- 8:00 - 8:30 AM **Welcome and Introduction**
Robert Braswell - ATA
- 8:30 - 8:45 AM **Industry Trends & Insight**
James Heil - PPG
- 8:45 - 9:15 AM **Seat Belts: Proper Repair Procedures & Assessing Damage**
Steve Lovelady - IMMI
- 9:15 - 9:45 AM **Daimler Trucks North America - What to Expect**
Len Copeland - Daimler Trucks North America
- 9:45 - 10:15 AM **Pre- & Post- Scanning: Why You Should Prepare**
Tyler Robertson - Diesel Laptops
- 10:15- 10:45 AM **Networking Break with Our Sponsors**
Sponsored by Axalta Coating Systems
- 10:45- 11:15 AM **RV Industry Association's Interest & Support**
Curt Hemmeler - RVIA
- 11:15- 12:00 AM **Panel Discussion: RV and Fleet Repair**
Ron Kuehn - Collision Business Solutions
John Spoto - 3M
James Svaasand - Penske
Karl Copenhaver - Premier Coach Works
- 12:00 - 12:15 PM **Heavy Duty Collision Repair Roadmap**
Chris Sterwerf - Fairfield Auto & Truck Service
- 12:15 - 1:45 PM **Networking Lunch with Our Sponsors**
Sponsored by Evercoat
- 1:45 - 2:30 PM **Panel Discussion: Claims Handling**
Tom Farney - National General Insurance
David Willett - ProSight Insurance
Phil Langley - SCA Claim Services
Mark Polzin - Budget Car & Truck
- 2:30 - 3:15 PM **Current Technology and What the Future Holds**
Jim Barber - Bendix Commercial Vehicle Systems, LLC.
- 3:15 - 3:30 PM **HD Repair Forum: Future Plans & Goals for the Industry**
Brian Nessen, President, HD Repair Forum

- 3:30 - 4:00 PM **Networking Break with Our Sponsors**
Sponsored by Axalta Coating Systems
- 4:00 - 5:00 PM **Focused Learning Tracks: Session One**
Track A: Measuring & Increasing Production Throughput to Improve Sales & Profitability
Track B: 7 Practical Ways to Use CSI in Your Business
- 5:00 - 6:30 PM **Cocktail & Appetizer Reception, Sponsor Appreciation**

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Thursday September 16, 2021

- 7:30 - 8:30 AM **Registration and Check-In Begins**
- 7:30 - 8:30 AM **Networking Breakfast & Vendor Fair**
- 8:30 - 9:30 AM **Focused Learning Tracks: Session Two**
Track A: Scanning in HD - The Past, Present, and Future of HD Diagnostics
Track B: 7 Practical Ways to Use CSI in Your Business
Track C: ADAS Systems - Repair Needs and Applicable Practices
- 9:30 - 10:30 AM **Focused Learning Tracks: Session Three**
Track A: Measuring & Increasing Production Throughput to Improve Sales & Profitability
Track B: Collision Repair for Trucks of the Future
Track C: ADAS Systems - Repair Needs and Applicable Practices
- 10:30 - 11:00 AM **Networking Break with Our Sponsors**
Sponsored by Axalta Coating Systems
- 11:00 - 12:00 PM **Focused Learning Tracks: Session Four**
Track A: Scanning in HD - The Past, Present, and Future of HD Diagnostics
Track B: Collision Repair for Trucks of the Future

End of program