

2020 HD Repair Forum Agenda Outline



Tuesday, March 24, 2020

- 6:30 - 7:45 AM Registration and Check-In Begins
- 7:00 - 8:00 AM **Networking Breakfast with Our Sponsors**
- 8:00 - 8:15 AM Welcome and Overview of the Event
- 8:15 - 8:45 AM Keynote: How to Have a 'Great Day' Every Day!
- 8:45 - 9:15 AM Right to Repair Act for Heavy-Duty Collision Repairers
- 9:15 - 9:45 AM Bendix- Current Technology and What the Future Holds
- 9:45 - 10:00 AM OEM Repair Standards Committee Introduction and Update
- 10:00- 10:30 AM **Networking Break**
- 10:30- 11:00 AM Seat Belts: Insight on Repair Safety
- 11:00- 11:15 AM Parts Committee Introduction and Update
- 11:15- 11:45 AM Panel Discussion: Claims Handling
- 11:45- 12:15 PM HD Repair Forum Industry Awards and I-CAR Gold Class Recognition
- 12:15 - 1:30 PM **Networking Lunch**

Afternoon Breakout Sessions One, Two, Three

Session One: Track A, B, C

- 1:30 - 3:00 PM Track A: Motivational Leadership
- 1:30 - 3:00 PM Track B: Thinking Outside of the Box
- 1:30 - 2:30 PM Track C: Achieving Code Compliance & Maximizing ROI in Your Paint Shop

- 3:00 - 3:30 PM **Networking Break**

Session Two: Track A, B, C

- 3:30 - 4:30 PM Track A: ADAS
- 3:30 - 4:30 PM Track B: Building a Talent Strategy for Today
- 3:30 - 4:30 PM Track C: What to Know - Self Piercing Rivets

Session Three: Track A, B, C

- 4:30 - 5:30 PM Track A: You're Not Just Welding a Commercial Vehicle
- 4:30 - 5:30 PM Track B: Capital Raising 101 - Finding Money to Grow Your Business
- 4:30 - 5:30 PM Track C: Structural Damage Analysis and Frame Repair Planning

- 5:30 - 7:00 PM **Networking Reception**

Wednesday, March 25, 2020

- 6:45 AM Registration & Check-in Opens
- 6:45 - 8:00 AM **Networking Breakfast**
- 8:00 - 8:15 AM Welcome and Re-cap of Day 1
- 8:15 - 8:45 AM Daimler Trucks North America - OEM Presentation
- 8:45 - 9:00 AM Prevost Bus Manufacturer Presentation
- 9:00 - 9:30 AM Understanding VMRS and What it Means to the Industry
- 9:30 - 9:45 AM Education Committee Introduction and Update
- 9:45- 10:15 AM Panel Discussion: Paths for Women in the Industry
- 10:15- 10:45 AM **Networking Refreshment Break**
- 10:45- 11:15 AM Heavy-Duty Collision Repair Industry Statistics in Review
- 11:15- 11:30 AM Technology Committee Introduction and Update
- 11:30- 12:00 PM Advancements in Trailer Technology and the Impacts on Repair
- 12:00- 1:00 PM **Networking Lunch**

Afternoon Breakout Sessions Four, Five, Six

Session Four: Track A, B, C

- 1:00 - 2:30 PM Track A: Measuring & Increasing Production Throughput to Improve Sales & Profitability
- 1:00 - 2:30 PM Track B: Influence
- 1:00 - 2:30 PM Track C: VMRS – A Closer Look
- 2:30 - 3:00 PM **Networking Refreshment Break**

Session Five: Track A, B, C

- 3:00 - 4:00 PM Track A: How to Leverage Auto Body Repair Procedures Within Your Collision Repair Processes
- 3:00 - 4:00 PM Track B: 7 Practical Ways to Use CSI in Your Business
- 3:00 - 4:00 PM Track C: Considerations for Steering Gears Post Collision

Session Six: Track A, B, C

- 4:00 - 5:00 PM Track A: Understanding Vehicle Technology and Its Impact on Repairs
- 4:00 - 5:00 PM Track B: The Modern Customer Journey
- 4:00 - 5:00 PM Track A: Keeping Targets off your Shop - Labor & Employment Trends, Developments
- 5:00 - 5:15 PM **Closing Session: Next Steps for the Heavy-Duty Collision Repair Industry**