

HD Repair Forum Day One - Tuesday, April 2, 2019

- 7:30- 8:30 Networking Breakfast
8:30-9:30 **Keynote Speaker - Developing a Smokin' Hottt Culture**
9:30-10:00 **OEM New Vehicle Technology- PACCAR**
10:00- 10:30 Coffee Break
10:30- 11:00 **Clean Energy in the Transportation Industry**
11:00- 11:45 **Panel Discussion: Finding Parts - Is There an Easier Method?**
11:45- 12:00 **Industry Awards and Advisory Board Recognition**
12:00- 1:30 Networking Luncheon
1:30- 2:30 **Focused Learning Tracks**
Track A: What Happens in 100 Milliseconds During a Collision
Track B: Estimating Made Easy
Track C: Building a Successful Alignment and Safety System Calibration Program
2:30- 3:30 **Focused Learning Tracks**
Track A: Developing Standard Operating Procedures that Drive Efficiency and Results
Track B: Composite Repair in the Heavy Duty Truck and Commercial Vehicle Market
Track C: Heavy-Duty Truck Collision Damage Analysis
3:30- 3:45 Refreshment Break
3:45- 5:00 **Focused Learning Tracks**
Track A: Discover Leadership
Track B: Commercial Vehicle Scanning - What Tools and Software Do I Need?
Track C: I-CAR Technician Training
5:00- 6:30 Networking Reception

HD Repair Forum Day Two - Wednesday, April 3, 2019

- 7:00 Check-in & Registration Opens
7:30- 8:30 Breakfast with our Sponsors
8:30- 9:00 **Industry Trends and Insight**
9:00- 9:30 **OEM New Vehicle Technology - Volvo Group North America**
9:30- 10:00 **Opportunities for Equipping the Industry with Training and Technicians**
10:00- 10:30 Refreshment Break
10:30- 11:00 **Data Privacy and Liability After a Collision**
11:00- 11:30 **Panel Discussion: A Dive into Successful Experiences in Heavy-Duty Collision Repair**
11:30- 12:00 **Panel Discussion: Understand Insurer Challenges and Opportunities to Work Together**
12:00- 1:00 Networking Lunch
1:00- 2:00 **Focused Learning Tracks**
Track A: What Happens in 100 Milliseconds During a Collision
Track B: Heavy-Duty Truck Collision Damage Analysis
Track C: Elevating HD Service Excellence:10 Mathematical Measurements to Drive Results
2:00- 3:00 **Focused Learning Tracks**
Track A: Extreme Communication
Track B: Composite Repair in the Heavy Duty Truck and Commercial Vehicle Market
**Track C: Elevating HD Service Excellence Continued*
3:00- 3:30 Refreshment Break
3:30- 4:30 **Focused Learning Tracks**
Track A: I-CAR Training
Track B: HR Matters
**Track C: Elevating HD Service Excellence Continued*
4:30- 5:00 **Next Steps for the HD Repair Forum and the Industry it Serves**

